



# Dedicated SAP Service & Support

## 2BM SERVICE CENTER

### LEAVE ON-GOING SAP SUPPORT AND MAINTENANCE OF YOUR APPLICATIONS TO 2BM

Let 2BM run your SAP Application Management so you can focus on your core business. Our service covers both on-premise and cloud applications, and our support team will handle any technical issues or technological challenges.

With a dedicated SAP service and support organization, we work exclusively to serve you the best.

### KEY BENEFITS



Get support by certified SAP specialists ready to help you every week day



Best practice support model based on ITIL guidelines and requirements



A support system that is simple, efficient and easy to use with measurable services - KPI's and SLA's

### GET STARTED

Get started with your SAP Service and Support by contacting us on [info@2bm.com](mailto:info@2bm.com) to book a meeting or give us a call +45 35 55 55 75.



SCAN THIS CODE AND SEE ALL THE BENEFITS

## FOCUS ON YOUR CORE BUSINESS WHILE WE HANDLE YOUR APPLICATION MANAGEMENT

Do what you do best - and free up time and resources to do it while we handle your application management.

We align our support procedures with your business needs. By operating according to ITIL guidelines and requirements, we ensure you support procedures according to best practice.

Our support agreement is clear and transparent. We offer a flexible Service Level Agreement that will match your exact needs.

## 2BM AS YOUR PARTNER

Our team of certified and competent SAP consultants and specialists are solely dedicated to providing you the best support.

With our broad experience and in-depth understanding of your business, processes, and needs, we guarantee you targeted support that will make a measurable difference.

### Our services include:

- Helpdesk
  - Incident Management
  - Change Requests
- Service Delivery Management
  - Release Report Management
  - Service Visits

## ABOUT 2BM

Your preferred SAP Partner. 2BM A/S is a leading SAP IT, consulting and development company that brings tomorrow's technology into today's business processes. We create the businesses of the future. THE FUTURE@WORK.

**SAP® Certified**  
Partner Center of Expertise

